

A Major Telecommunications Company Faced Declining Revenues Due to Competition from Internet-Based Communications Services

Situation

A major European telecommunications company was facing declining voice and messaging revenues over several years due to new entrants providing competing services over the Internet. The telecommunications company sought to identify a path forward that created differentiated services, expanded revenues, improved customer service levels, and addressed the threat from over-the-top services.

Solution

Velerity was brought in to help the telecom executives evaluate and prioritize new services, technologies and investments to address the erosion of revenues and profits associated with overthe-top services. The process included:



- Conducted a workshop with the management team on challenges, ambitions, and strategic options;
- Developed a process to screen and evaluate potential Network Functions Virtualization (NfV) initiatives; and
- Identified and analyzed potential NfV initiatives to establish the potential value of NfV for the telecommunications company.

Result

The telecommunications company was provided the information needed to move forward and implement new investments in equipment and services to provision and offer services based on Network Functions Virtualization.

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